Don Roberto JEWELERS

CONTACT US
Call toll-free (Inside U.S) (877) 240-4041 Send an Email Support@DonRobertoJewelers.com

RETURN INFORMATION **SHEET**

Please fill out this Return Information Sheet in its entirety to ensure a fast and easy return process. To receive a Return Materials Authorization number (RMA), call our Return Hotline at (877) 240-4041 or e-mail Returns@DonRobertoJewelers.com with the order number and the item number you would like to return. In the table below, enter the SKU number of the item you wish to return, and enter the number that best explains why you are returning the item. Include this sheet with the items you wish to return.

RMA NUMBER	PACK SLIP NUMBER

(RMA # is obtained when you call (877) 240-4041 or email Returns@DonRobertoJewelers.com)

REASON FOR RETURN

Use the reason codes below to identify the reason for return. Write the code on the column to the right.

SATISFACTION

010 - Incorrect size
012 - Didn't like style

QUALITY

014 - Item not as pictured
016 - Defective or damaged

SERVICE

020 - Incorrect item
022 - Delay in delivery
024 - Gift Return (Credit will be issued)
030 - OTHER _____

ITEM NUMBER	RETURN CODE